

Media Release



Terminal 2 prepares to handle more passengers

SINGAPORE, 30 August 2012 – With the closure of the Budget Terminal (BT) at Singapore Changi Airport on 25 September 2012, airlines currently operating at the terminal – Berjaya Air, Cebu Pacific, Firefly, Mandala Airlines, South East Asian Airlines and Tiger Airways – will move their operations to Terminal 2 on that day.

Changi Airport Group (CAG) has implemented measures to ensure a smooth transition for the airlines while passenger facilities at Terminal 2 are undergoing upgrading works so that service levels will continue to be high. CAG has actively engaged its airline partners to prepare for the move. This has included ensuring that ground handlers and service staff are trained and ready to operate in the new terminal. Since April 2012, CAG has also reassigned the check-in counters for existing carriers in Terminal 2 to accommodate the BT airlines. The revised list can be found in Annex A.

Improvements are being made to key touch points in Terminal 2 to enhance the travelling experience for passengers. For example, the Departure and Arrival Immigration areas are currently being upgraded to increase the number of automated immigration gantries. In addition, the taxi waiting area in the Arrival Hall will be expanded and additional taxi bays will also be constructed.

The move of the six BT airlines to Terminal 2 will see the addition of some 790 weekly flights. In terms of passenger movements, Terminal 2 and BT managed about 13 million and 5 million respectively in the past year. Terminal 2 can handle up to 23 million passenger movements a year and managed 21.6 million passenger movements in 2007, just before the opening of Terminal 3 in January 2008.

With more passengers expected to come through Terminal 2, plans are also in place to boost the manpower of ancillary service providers such as trolley retrievers, taxi coordinators and cleaners. CAG is also working with key partners such as the Immigration & Checkpoints Authority of Singapore, Singapore Customs and Certis CISCO to ensure adequate manning, especially during peak hours.

Passengers encouraged to arrive early

Mr Yeo Kia Thye, CAG's Senior Vice President for Airport Operations, said, "As with all transitions, there may be initial teething issues and we do ask passengers to be patient with us. We highly recommend that in the initial days following the move to Terminal 2, passengers arrive at the airport early for their flight.

"We would like to thank everyone in the airport community who has been involved in the planning and preparations for this exercise. With the strong support and commitment of our airport partners, we are well placed to ensure as smooth a transition as possible."

The BT will cease operations at 2.00 am on 25 September 2012. Flights of BT airlines departing and arriving after this time will use Terminal 2. Annex B provides a list of the airlines' scheduled departing and arriving flights closest to the cutover time. For the latest flight information, passengers should check www.changiairport.com, iChangi mobile app, Teletax or contact the Changi Contact Centre on +65 6595 6868.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. Through its subsidiary Changi Airports International, the Group invests in and manages foreign airports to spread the success of Changi Airport internationally.

Changi Airport (www.changiairport.com) is the world's most awarded airport having garnered more than 400 accolades since it opened in 1981. To serve passengers and visitors from the world over, there are 360 retail stores and 130 F&B outlets across the airport's four terminals. Changi handled more than 46 million passenger movements in 2011, an annual record. Today, it serves some 100 airlines flying to over 220 cities in about 60 countries and territories worldwide. A flight takes off or lands at Changi roughly once every 100 seconds.

Check-in row allocation for airlines operating in Terminal 2

Airline	Check-in row
Singapore Airlines (First & Business Class, KrisFlyer Elite Gold)	1
Singapore Airlines (Economy Class)	2
Singapore Airlines (Internet Bag Drop)	3
Singapore Airlines (Group Check-in)	4
SilkAir (Economy Class)	4
SilkAir (Business Class, Internet & Group Check-in)	5
Korean Air	6
Lufthansa	6
Etihad airways	6
Lao Airlines	6
Air Nippon Airways	7
Batavia Air	7
Sriwijaya Air	7
Air India	7 & 8
Air Macau	8
Royal Brunei Airlines	8
IndiGo	8
Hainan Airlines	8
Asiana Airlines	8
Airphil Express	9 & 11
Malaysia Airlines	9
TransAsia Airways	9
Philippine Airlines	9
Air India Express	10
Scoot	10
Berjaya Air*	10
Firefly*	10
Cebu Pacific Air*	11
Mandala Airlines*	11 & 12
South East Asian Airlines*	11 & 12
Tiger Airways*	11 & 12

* Effective from 2.00 am, 25 September 2012

Flights of BT airlines departing and arriving around 2.00am on 25 Sep 2012*

Last flights departing from the Budget Terminal			
Airline	Flight number	Destination	Scheduled time of departure
Tiger Airways	TR2652	To Bangalore	9.50pm (24 Sep 2012)
Tiger Airways	TR2648	To Kochi	10.50pm (24 Sep 2012)
Tiger Airways	TR2654	To Dhaka	10.55pm (24 Sep 2012)
Cebu Pacific	5J548	To Cebu	12.20am
Cebu Pacific	5J804	To Manila	12.40am

Last flights arriving at the Budget Terminal			
Airline	Flight number	Destination	Scheduled time of arrival
Cebu Pacific	5J803	From Manila	11.55pm (24 Sep 2012)
Tiger Airways	TR2277	From Jakarta	12.05am
Tiger Airways	TR2969	From Hong Kong	12.40am
Tiger Airways	TR2115	From Bangkok	1.00am
Tiger Airways	TR2727	From Manila	1.45am

First flights departing from Terminal 2			
Airline	Flight number	Destination	Scheduled time of departure
Tiger Airways	TR2986	To Guangzhou	6.05am
Tiger Airways	TR2102	To Bangkok	6.35am
Tiger Airways	TR2962	To Hong Kong	6.50am
Tiger Airways	TR2322	To Ho Chi Minh	7.20am
Tiger Airways	TR2934	To Haikou	7.20am

First flights arriving at Terminal 2			
Airline	Flight number	Destination	Scheduled time of arrival
Tiger Airways	TR2633	From Chennai	3.05am
Tiger Airways	TR2717	From Perth	3.15am
Tiger Airways	TR2573	From Shenzhen	3.35am
Tiger Airways	TR2639	From Chennai	5.35am
Tiger Airways	TR2665	From Tiruchirappalli	6.50am

* Information as of 29 August 2012. Passengers should check www.changiairport.com, iChangi mobile app, Teletax or contact the Changi Contact Centre on +65 6595 6868 for the latest flight details.