



## MUNICIPAL PARTNERSHIP PROGRAM



### DELEGATION FROM CPC JINAN MUNICIPAL COMMISSION VISIT VÄSTERÅS, AUGUST 14-15, 2017

#### **Preliminary Program**

##### **Sunday August 13**

Ca 22.00 – Delegation arrives to the City of Västerås

##### **Monday August 14**

8.30 – Pick-up at hotel

8.45 – Welcoming the delegation and presentation of the people, Lenny Hallgren

9.00 – Purpose of the broadening project, Charlotta Filling and Tina Bohman

9.20 – Residents dialogues in a context, Ami Netzler

10.00 – Coffee/tea break

10.20 – Leadership and employeeship, Lenny Hallgren

11.00 – Presentation of Contact Centre, Peter Engström

11.30 – Presentation of Hotline 12345, Wang Tao

12.00 – Lunch in City Hall Restaurant

13.00 – Legislation framework linked to local democracy and resident's dialogues, Oscar Arnell

13.30 – International standard for hotlines/contact centres, Li Guoqiang

14.00 – Workshop LFA-method (The Logical Framework Approach is a method to more efficiently find solutions to common challenges by joint discussions resulting in a project plan with defined goals, indicators and outcomes.)

14.45 – Coffee break

15.00 – LFA Workshop continues

16.00 – (preliminary) Break or visit at the Childcare and Education Department, Ulrika Wennerholm Ståhl

17.00 – Study visit by bike, tour in Västerås about resident’s dialogues

18.00 – Dinner at Brasserie Stadsparken

### **Tuesday August 15**

7.45 – Pick-up at hotel

8.00 – Robotdalen - an innovation cluster for industry, service and health care, Adam Hagman

9.00 – Workshop LFA-method continues

9.30 – Steering group meeting

10.00 – Coffee break

10.15 – Steering group meeting continues

11.00 – Steering group meeting, Status report of Residents Dialogue, Linnea Viklund

12.00 – Study visit by bike, tour in Västerås about resident’s dialogues and channels and lunch at AGrill

14.00 – Workshop LFA-method continues

15.00 – Coffee break

15.15 – Contact centre - study visit, City Hall

18.30 – Dinner, at Elisabeth’s Place

### **Wednesday August 16**

Early in the morning - Departure from hotel, Charlotta Filling and Peter Engström

#### **Delegation from Jinan and representatives from the City of Västerås**

<b>Name</b>	<b>Gender</b>	<b>Title</b>
Li Guoqiang	Male	Vice Secretary-general, CPC Jinan Committee
Wang Haiyu	Female	Division Chief, International Education Exchange and Cooperation Division, Jinan Education Bureau
Zhang Xiaoliang	Male	Section Chief, Jinan People’s Association for Friendship with Foreign Countries
Liu Lei	Female	Staff and translator, Jinan People’s Association for Friendship with Foreign Countries
Wang Tao	Male	Division Chief, Hotline Division 1 of General Office of Jinan Municipal Government
Li Zhiyan	Female	Vice Director, Editor Office of Jinan Radio and TV Station
Hao Lei	Male	Senior Staff, Hotline Division 3 of General Office of Jinan Municipal Government

Yao Wenda	Male	Staff, Operation Center of Jinan 12345 Hotline
Anders Teljebäck	Male	Mayor, City of Västerås
Elisabeth Unell	Female	Leader of opposition parties, City of Västerås
Bo Dahllöf	Male	City Chief Director, City of Västerås
Charlotta Filling	Female	International strategist, Leader of the international process, and Coordinator of the Municipal Partnership, City Executive Office
Ami Netzler	Female	Social sustainability strategist, and Co-opted member of the Steering Group, City of Executive Office
Oscar Arnell	Male	Head of a unit at Technical Services and Property Management Department
Lenny Hallgren	Male	Director of Internal Services Department
Peter Engström	Male	Head of Contact Centre, Internal Services Department
Tina Bohman Peters	Female	Team leader of a Unit at Contact Centre and Project leader of the broadening project, Internal Services Department
Sofia Tynn	Female	Contact Centre, Internal Services Department
Marie Joelsson	Female	Planning Strategist, Technical Services and Property Management Department
Linnea Viklund	Female	Development Strategist , and Project Leader of the Residents Dialogue, Technical Services Department
Ulrika Wennerholm Ståhl	Female	EU-coordinator, Childcare and Education Department, City of Västerås*
Adam Hagman	Male	Manager Health Robotics, Technologies for Independent Life, Mälardalens University, Robotdalen

\*To be confirmed