

Media Release



Changi Airport Group launches Pharma@Changi initiative

10 companies sign Memorandum of Understanding

to enhance Changi's handling capabilities for pharmaceutical air cargo

SINGAPORE, 4 October 2017 – Changi Airport Group (CAG) announced today that it has formalised the Pharma@Changi initiative, together with its partners from the air cargo supply chain. This new community will work towards the continuous strengthening of Changi's capabilities to handle pharmaceutical air cargo.

Together with CAG, the partner companies who signed the Memorandum of Understanding (MOU) are Bollore Logistics, CEVA logistics Singapore, DHL Global Forwarding, dnata Singapore, Expeditors Singapore, Global Airfreight International, SATS, Schenker Singapore and Singapore Airlines Cargo. These nine companies, which span across each node of the air cargo supply chain, have achieved the IATA Centre of Excellence for Independent Validators Certification for Pharmaceutical Handling (IATA CEIV Pharma).

As part of the MOU, the companies will jointly pursue the best standards in pharmaceuticals handling, and will promote Singapore Changi Airport as a trusted and reliable pharmaceuticals air cargo hub in the region. This includes initiatives such as assessing new and emerging pharmaceutical logistics trends and technologies, as well as implementation of pilot projects.

Changi Airport Group's Managing Director for Air Hub Development Mr Lim Ching Kiat, said, "As the first air cargo community in Asia Pacific to attain the IATA CEIV Pharma certification, the new Pharma@Changi initiative aims to further solidify the partnership among air cargo players at Changi Airport in strengthening Singapore's capabilities, by jointly pursuing the best standards in pharmaceuticals air cargo handling. Over the last three years, pharmaceutical cargo has consistently ranked among the top five cargo types transported via airfreight globally, in terms of total value. In the first eight months of 2017,

Changi Airport Group (Singapore) Pte Ltd

Office: 60 Airport Boulevard #046-019, Changi Airport Terminal 2, Singapore 819643

Mailing: PO Box 168, Singapore Changi Airport, Singapore 918146

www.changiairportgroup.com

Registration No. 200910817N

Connecting Lives

Changi Airport handled more than 15,500 tonnes of pharmaceutical cargo.”

IATA’s Senior Vice President, Airport, Passenger, Cargo and Security, Nick Careen said, “The Asian freight market is the largest in the world, accounting for 40% of total global trade. The creation of Pharma@Changi, by Changi Airport, one of the largest transportation hubs in South East Asia, is the first air cargo community in Asia Pacific. This is great news for the supply of pharmaceuticals across the region. Pharma shippers at Changi Airport can now be assured that they are receiving the highest quality service in terms of standardisation and transparency.”

Singapore Airlines Cargo’s President, Mr Chin Yau Seng, said, "We are proud to be part of Pharma@Changi. As part of this initiative, we endeavour to deepen our collaboration to achieve the highest standards of pharmaceutical handling, while upholding a reliable cool-chain network which extends beyond the Singapore hub, to Asia Pacific and the rest of the world. In addition, we will remain active in adopting new technology to meet customer needs."

A leading cargo hub in Asia and among the top 10 in the world for international airfreight, Changi Airport handled a record 1.97 million tonnes of cargo in 2016. At Changi Airfreight Centre, more than 300,000 sqm of temperature-controlled facilities (dnata Coolchain and SATS Coolport) with multi-tiered zones and individual cold rooms are equipped to handle temperature-sensitive cargo.

CAG is also part of Pharma.Aero, an alliance founded by Brussels and Miami Airport, committed to sharing best practices and market knowledge to improve pharmaceutical handling for the air cargo industry worldwide.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages

Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.

Changi Airport is the world's sixth busiest airport for international traffic. It served a record 58.7 million passengers from around the globe in 2016. Including the soon-to-be-opened Terminal 4, Changi Airport will have 400 retail and service stores, as well as 140 F&B outlets. With over 100 airlines providing connectivity to 380 cities worldwide, Changi Airport handles about 7,000 flights every week, or about one every 90 seconds.