

Media Release



Changi Airport's new Terminal 4 set to commence operations on 31 October 2017

Preparations in order, 3,000 airport staff will work at T4

SINGAPORE, 24 October 2017 – Changi Airport Group (CAG) today conducted its full-dress rehearsal for operations at Terminal 4 (T4), as it prepared to commence operations at the terminal on 31 October 2017.

Airport community ready for opening

Since October 2016, operational readiness trials, training sessions and workshops have been held to train and prepare airport staff who will be working at T4. Today's rehearsal involved about 1,500 airport staff, tenants and participants, and included final systems checks and tests by airlines, commercial tenants, ground handling companies and other airport partners. A fire evacuation exercise, as well as the transfer of assets and equipment, was also carried out.

Some 3,000 staff from the airport community will work at T4, once all nine airlines¹ have moved in. As part of the design of T4, staff-centric amenities have been incorporated in the terminal for a more conducive working environment for the airport community. These include ergonomically-designed work stations, dumbwaiters² at aircraft stands, and staff lounges.

Terminal fully certified for operations

T4 has undergone all inspections and audits by relevant agencies. It received its Temporary Occupation Permit (TOP) in December 2016. The two-storey building has also been accorded the Green Mark Gold Plus and Universal Accessibility awards by the Building & Construction Authority.

¹ AirAsia Group (of four airlines), Cathay Pacific, Cebu Pacific, Korean Air, Spring Airlines and Vietnam Airlines.

² A small freight lift used to transport items such as wheelchairs and strollers at the apron area.

To ensure that staff working in the terminal are familiar with fire safety measures, eight fire drills involving over 7,800 participants have been conducted at the terminal. CAG has also tested all fire systems (e.g. alarms and sprinklers) as part of its preparations for T4's opening. The terminal is designed with a full suite of fire detection and protection measures, such as smoke control and exhaust systems, emergency communication systems, as well as fire hydrants for the main terminal building and adjacent ancillary buildings.

The Singapore Civil Defence Force has assessed T4 to be fit and safe for occupancy. CAG has also taken additional measures and sent samples of the cladding used on T4's external walls (comprising Alubond and Alpolic brands) for laboratory testing as added prudence, given recent concerns over Alubond composite panels. The Alubond samples have been tested to be compliant with the requirements in the Fire Code, while results of the test of the Alpolic samples will only be known in a few months' time, as the test can only be conducted overseas.

Mr Tan Lye Teck, CAG's Executive Vice President, Airport Management, said, "We are pleased to share that all preparations are in place for T4 to commence operations on 31 October. We would like to extend our deep appreciation to our airline and airport partners and to the Changi community for their steadfast partnership in this journey. We look forward to welcoming our first passengers to T4 next week."

Phased transfer of airline operations

To ensure a smooth transition of flight operations, the nine T4 airlines will shift their operations to T4 progressively over one week on the following dates:

Tuesday, 31 October 2017 – Cathay Pacific Airways and Korean Air

Thursday, 2 November 2017 – Cebu Pacific Air and Spring Airlines

Tuesday, 7 November 2017 – AirAsia Group and Vietnam Airlines

The first arrival and departing flights at T4 will be operated by Cathay Pacific – CX659

from Hong Kong (STA³: 0540 hours) and CX650 to Hong Kong (STD⁴: 0650 hours).

More information on T4 is available at T4.changiairport.com

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About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.

Changi Airport is the world's sixth busiest airport for international traffic. It served a record 58.7 million passengers from around the globe in 2016. Including the soon-to-be-opened Terminal 4, Changi Airport will have 400 retail and service stores, as well as 140 F&B outlets. With over 100 airlines providing connectivity to 380 cities worldwide, Changi Airport handles about 7,000 flights every week, or about one every 90 seconds.

³ STA: Scheduled Time of Arrival

⁴ STD: Scheduled Time of Departure