

MEDIA RELEASE

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Panalpina reaches important milestone in IT project

International freight forwarding and logistics company Panalpina reached an important milestone in the implementation of its new operational IT platform. Singapore and Switzerland were the first countries to go live with the latest version of the SAP® Transportation Management application. Numerous customer shipments in December and January 2016 have demonstrated that the software is ready to be rolled out further.



“IT and operations teams at Panalpina have been working very hard in 2015 for the go-live of SAP Transportation Management, version 9.1. It was a very special moment on December 14 when the first shipment was successfully created in Singapore using the new system,” says Panalpina’s CEO Peter Ulber. “The significance for Panalpina of reaching this historic milestone cannot be stressed enough.”

Having recognized the importance of operations productivity, Panalpina has made massive investments into modernizing its systems landscape to digitalize operations. The SAP Transportation Management application, Panalpina’s new operational IT system that was jointly developed by SAP and Panalpina, is at the heart of this modernization. The software is intended to cover the needs of shippers, forwarders and carriers.

Months of testing, system set-up and training preceded the go-live in December in Singapore. This was later than originally planned, but Panalpina wanted to make sure that it puts the new transport system on top of efficient structures and processes.

“The implementation of SAP Transportation Management is the company’s most comprehensive project to date. It is the foundation for future sustainable growth,” says Ralf Morawietz, Panalpina’s Chief Information Officer.

The new system supports the implementation of standard global processes for Air Freight and Ocean Freight and replaces the company's legacy operational systems.

"With the SAP Transportation Management application we can address current and future business needs," explains Alain Dejalle, Panalpina's Chief Transformation Officer. "The new platform will help us to improve data quality and customer service and increase productivity."

Switzerland was the second country to go live with SAP Transportation Management on December 16. Panalpina will continue increasing the number of shipments running through the system and deploy it in more countries. Italy is next in line for deployment, followed by Germany, the U.S. and China.

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About Panalpina

The Panalpina Group is one of the world's leading providers of supply chain solutions. The company combines its core products of Air Freight, Ocean Freight, and Logistics to deliver globally integrated, tailor-made end-to-end solutions. Drawing on in-depth industry know-how and customized IT systems, Panalpina manages the needs of its customers' supply chains, no matter how demanding they might be. Energy Solutions is a specialized service for the energy and capital projects sector. The Panalpina Group operates a global network with some 500 offices in more than 70 countries, and it works with partner companies in a further 90 countries. Panalpina employs over 15,000 people worldwide who deliver a comprehensive service to the highest quality standards – wherever and whenever.

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